

Code Ranger Product Discontinuation Notice

01/02/2008

Product Discontinuation

Cognitive announces the discontinuation of the Code Ranger printer line effective March 28, 2008. The discontinued Code Ranger models are listed in the reference table in Appendix B. Parts, service and technical support will be provided for a period of up to 3 years from the date of discontinuation based on parts availability. The 2100mAh battery (p/n 101-446-02) has been discontinued effective immediately.

Discontinued Accessories

All Code Ranger accessories will be discontinued. The discontinued Code Ranger accessories are listed in the reference table in Appendix B.

Discontinuation Schedule

January 2, 2008	Code Ranger discontinuation announcement
March 28, 2008	Last day to order Code Ranger products
March 28, 2011	End of all repair service, spare parts (based on availability), and technical support for Code Ranger products

Replacement Product

Currently Cognitive does not offer a replacement product for the Code Ranger.

Repair Service, Spare Parts and Technical Support

Cognitive will provide service, spare parts, and support for the discontinued Code Ranger printers according to the discontinuation schedule described above. Support for Code Ranger firmware changes or modifications have been discontinued. Cognitive will continue technical support of existing firmware and all Code Ranger firmware levels are final.

Some common questions concerning this discontinuance are listed in Appendix A. Please direct any questions to your regional salesperson or c at (800) 525-2785.

Sincerely,

Matt Niemerg

Cognitive Printers Product Manager

Appendix A – Questions & Answers

We have addressed some common questions below that may arise from this notice.

Q1: *What will happen with my current open orders?*

A1: All current orders will be built and shipped. We advise you check the status of your current orders and place new orders as early as possible. After March 28th, 2008 Cognitive will not accept orders unless unallocated finished goods are available.

Q2: *What will happen with my service or on-site service contract?*

A2: All service contracts are honored as the contract describes and will be reviewed at the contract end date.

Q3: *Does Cognitive have a replacement product for the Code Ranger?*

A3: Cognitive currently does not offer a portable label printer to replace the Code Ranger.

Appendix B: Product Discontinuation Guide

The table below lists the discontinued Code Ranger printer models and description.

Code Ranger Model #	Description
RD222424-012	Code Ranger, 2" OD, 2MB, Peeler, Trickle Charger Connectivity : IrDA, Serial RJ45
RD232424-012	Code Ranger, 3.125" OD, 2MB, Peeler, Trickle Charger Connectivity : IrDA, Serial RJ45
RD222464-0H6	Code Ranger II, 2" OD, 2MB, Peeler, No Power Supply Connectivity: Bluetooth, Serial RJ45
RD222464-016	Code Ranger II, 2" OD, 2MB, Peeler, Fast Charger Connectivity: Bluetooth, Serial RJ45
RD232464-0H6	Code Ranger II, 3.125" OD, 2MB, Peeler, No Power Supply Connectivity: Bluetooth, Serial RJ45
RD232464-016	Code Ranger II, 3.125" OD, 2MB, Peeler, Fast Charger Connectivity: Bluetooth, Serial RJ45
RD222014-0N1	Code Ranger II, Standard, 2" OD, 1MB
RD222424-0N2	Code Ranger II, 2"OD,2MB,IrDA,Peeler
RD222424-4N2	Code Ranger II, 2" OD, 2MB, IrDA, Peeler
RD232424-4N2	Code Ranger II, 3.125" OD, 2MB, IrDA, Peeler
RD232424-0N2	Code Ranger 2,PLUS,3.125"OD,2MB,IrDA,PEELER
RD232424-C13	Code Ranger,Custom 3"OD,2MB,IrDA,Serial
RD232424-C01	Code Ranger II,Custom,3.125" OD,2MB,Peeler Cust
RD222424-C12	Code Ranger,Custom,2"OD<2MB,IrDA<Seri
RD222424-C72	PTR,CR2,2.4",2" Roll,200dpi,PEEL,2MB,4ips,IrDA,Custom

The table below lists the discontinued Code Ranger accessories and description.

Code Ranger Accessory #	Description
101-125-01	Battery Charger, US, 120V
101-144-02	Code Ranger 2, NiMH battery, 1100mAh
101-460-01K	Kit, Fast Battery Charger, Single, US
101-446-02	Kit, Battery Accessory, MiMH, 2100mAh, Code Ranger 2
101-460-02K	Kit, Fast Battery Charger, Single, Universal Power Supply
101-270-01K	Kit, Battery Charger, 4 Outputs, 6 Cell NiMH/NiCAD, Power Supply 120V/80W, US
101-215-01K	Kit, Comm Cable, 6' Coiled Cable, Right Angle RJ45 to DB9
101-436-01K	Kit, Cable, 90 deg, RJ45 to Symbol 2700/2800/8100, 10ft, Coiled
101-213-01K	Shoulder Strap
101-162-01	Code Ranger 2 Inch Carrying Case
101-163-01	Code Ranger 3 Inch Carrying Case