



# D U S T R Y   W A T C H

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 res as well. One is that phar-  
 sts can produce reports  
 ly from the profile. These  
 ts can be limited to a specif-  
 ic drug, printed in date-filled  
 order, and include the SIG, DAW  
 code, and day's supply. Options  
 have been added to include claim  
 reference numbers, lot numbers,  
 and drug expiration dates on the  
 reports, as well as the prescrip-  
 tion's NDC for each fill to identify  
 different generics that have been  
 dispensed.

Added as well is a date/time  
 stamp that records every step in  
 the prescription fill process,  
 including when it was filled, adju-  
 dicated, or reversed and  
 resubmitted. It also records when  
 the prescription was verified and  
 the time of pickup.

Scott Caravello, owner of Galva

Pharmacy in Galva, Ill., was one  
 of the first users of the new work-  
 flow software. He reports that it's  
 saving him time. "I can access  
 the signature log on the screen to  
 see the signature of the person  
 who picked up the prescription,  
 and one of the best new features  
 is the drug search on the patient  
 profile screen," he says. The way  
 he explains it, instead of scrolling  
 through the profile, he can now  
 find a specific drug through a  
 simple command. He also likes  
 the inventory audit trail that helps  
 him track drugs dispensed and  
 shows adjustments made to  
 inventory. "Speed Script is defini-  
 tely working in the right direction  
 to make life easier in the pharma-  
 cy," he says.

According to Speed Script CEO  
 Ron Davis, the new software  
 takes full advantage of the Linux

platform and graphical user inter-  
 faces. Davis points out that part  
 of the company's growth strategy  
 is to not only introduce new prod-  
 ucts, but also to form more  
 strategic alliances. In this direc-  
 tion, he notes, his company has  
 received preferred vendor status  
 from Dik Drug Company, a family-  
 owned regional wholesaler based  
 in Burr Ridge, Ill.

Davis also says that testing and  
 certification of Speed Script with  
**TeleManager Technologies** has  
 been completed. This will offer  
 pharmacists full interfaces with  
 the TeleManager IVR product line.

## Cognitive Addresses FDA Keystone Guidance

**Cognitive Solutions** has  
 announced that its thermal printers  
 make an ideal solution for the gen-  
 eration of patient education leaflets  
 that comply with the FDA's  
 Keystone guidance. "The education  
 leaflets are a continuous document  
 that is perforated and can be easily  
 folded into a small 4-inch by 6-inch  
 size," says Raul Palacios, director of  
 business development for Cognitive.  
 And the forms, he explains, "are  
 continuous, allowing for expansion  
 and contraction of the document  
 length, and keep the sheets of edu-  
 cation information in order."

Key requirements of the FDA's  
 Keystone guidance are that leaflets  
 be printed in a minimum of 10-point  
 type, use short line length, and have  
 plenty of white space between sec-  
 tions in order to make them  
 readable and useful.

Cognitive is using the XML ver-  
 sion of **First DataBank's** patient  
 education monographs. And  
 according to Nick Ratto, manager  
 of the consumer drug information  
 group at First DataBank, "their  
 printouts of the patient educat-  
 ion information meet or exceed  
 the Keystone guidelines for  
 formatting." **CT**

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