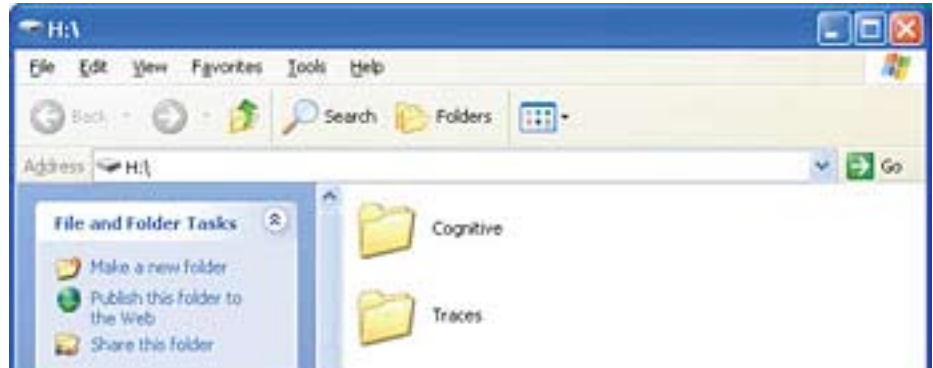


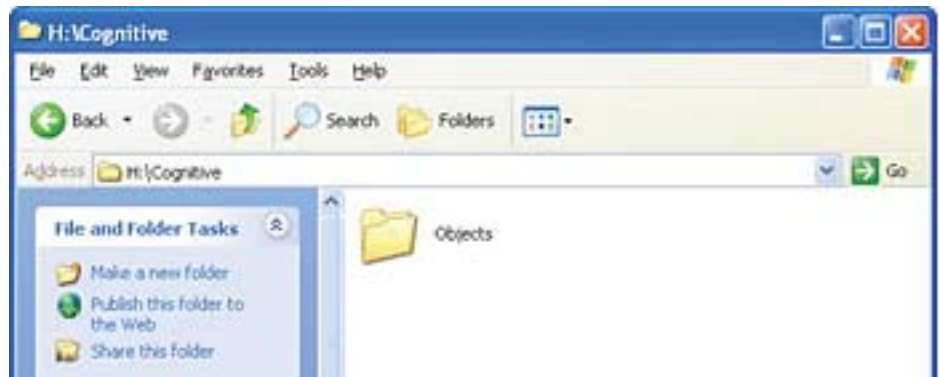
USB-A Trace

Before proceeding, be sure your USB Memory drive doesn't have a folder called 'Cognitive.' Also be sure it doesn't have any encryption software.

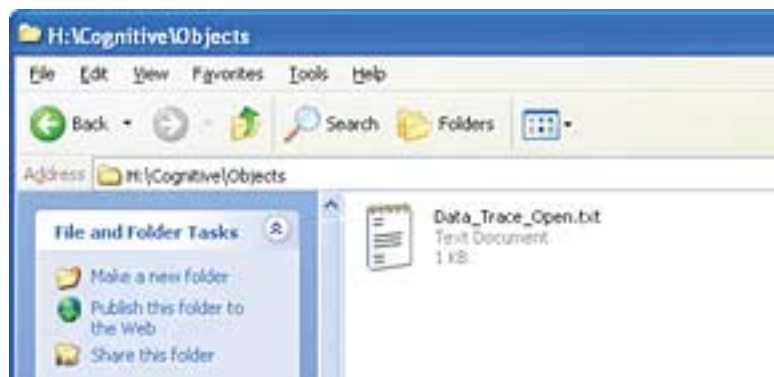
1. In the root directory of a USB flash drive, create a folder named 'Cognitive' and another named 'Traces'



2. Inside the Cognitive folder, create a folder named 'Objects'



3. Place the Data_Trace_Open.txt file inside the 'Objects' folder



4. Insert the USB memory drive in the USB-A port of the printer
5. Send print jobs from your application to the printer
6. Press the feed button and wait for a beep
7. Remove the USB memory drive from the printer and insert in your computer
8. Copy the MyTrace.txt file you will find inside the Traces folder and e-mail to CognitiveTPG

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